October MedicAide

Idaho MMIS Transition News Claims Processing

Idaho Medicaid understands how important it is for providers' claims to pay on the initial submission. We are pleased to announce that there are innovative new features in the upcoming MMIS designed to help you successfully bill claims.

One such feature includes the ability to modify pending claims. You will be able to log onto the Medicaid Web portal to view and modify any incorrect information on non-finalized claims. For example, you log onto the portal on Monday and see that you have two pending claims, one of which was submitted with the incorrect number of units. You can open the claim, change the units to reflect the correct amount, and resubmit without having to adjust the claim after it is processed.

This is only a sample of the claims processing benefits the new system will provide.

Worried You Might Miss Something Important?

Not to worry, an extensive statewide outreach strategy is in development and will include face-toface group and individual training as well as online training opportunities. Training materials will be available on the web at **idahommis.idaho.gov** and trained staff will be available via phone and email to answer all your questions.

For questions please email us at: idahommis@dhw.idaho.gov MMIS = Idaho Medicaid Claims Processing System